

## 5 YEAR CARPET PLAN - FOR TOTAL PEACE OF MIND

# Summary

### of Staingard exclusions

- ✗ Commercial use
- ✗ Fading of fabric and materials
- ✗ Deliberate damage
- ✗ Accumulated multiple stains
- ✗ Abuse or neglect
- ✗ Anything that happens gradually including dye transfer
- ✗ Removal of odours
- ✗ Wear and tear

This is a summary only. Please refer to your certificate of cover for full terms and conditions.



# About

### your Care Plan

Your Protect & Care Plan begins on the date your furniture is delivered and subject to the terms and conditions will continue for 5 years. Staingard Premium Furniture Protection has been arranged by Staingard Furniture Care, a trading name of Orwell Insurance Services Limited. For details of your insurer, please see the Terms and Conditions on your Certificate of Insurance that will be provided to you following delivery, a copy of which can be obtained from your Sales Consultant.

Our Protect & Care Plan will be administered by Staingard Limited in association with Orwell Insurance Services Limited. (FCA firm number 311566).

This can be checked on the Financial Services Register by visiting the FCA's website at [www.fca.org.uk](http://www.fca.org.uk).

### Your Demands and Needs of this Care Plan

By purchasing this Protect & Care Plan, you confirm that you have reviewed the Insurance Product Information Document (IPID) and that it meets your Demands and Needs. You confirm you do not want to pay to restore your furniture in the event of an accidental stain or if it becomes accidentally damaged, that you do not wish to use your home insurance as you may incur an excess and a potential impact on premiums when renewed, and that you understand the Protect & Care Plan is not a general cleaning contract but a policy that provides cover for specific incidents.

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To make a claim scan the QR code or visit [staingard.co.uk](http://staingard.co.uk)

sgfc24v1

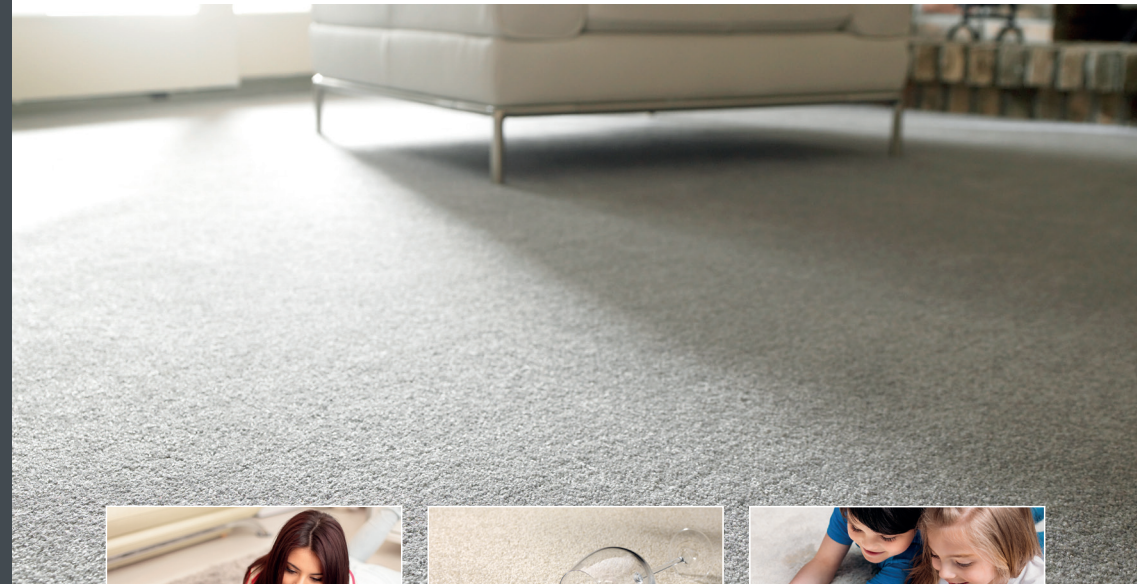
# FAIRWAY

FURNITURE

MAKING YOUR HOUSE  
FEEL LIKE HOME

# PROTECT & CARE

## CARPET PROTECTION



## 5 YEAR CARE PLAN

FOR TOTAL PEACE OF MIND



# 5 Year Carpet Protection Care Plan

Carpet is a natural choice for any home. In any colour or pattern, it gives warmth and comfort to a room. Once you've made the decision to enjoy all the qualities of a carpet, you need to be sure that your investment is protected against everyday spills.



The Carpet Protect & Care Plan gives you the peace of mind that, if you accidentally spill something on your carpet and you can't remove the stain yourself, one of our national team of professional carpet cleaners will come to your home and attempt to remove the stain for you. What's more - if the spill can't be cleaned, we'll replace your carpet.



The Carpet Protect & Care Plan gives you peace of mind that your investment is protected and backed by Staingard, one of the UK's leading providers of carpet protection schemes.

Your carpet may be treated, as part of this care plan, with Staingard Protector. Staingard Protector is a highly advanced formula designed for your carpet. It works by locking onto fibres to create an invisible, durable shield providing superb resistance to oil and water based spills. This means stains caused by normal household spills can be easily removed by simple methods even when dried in. The action of Staingard Protector also means that dirt particles do not adhere to fibres as easily, making cleaning easier and reducing fibre wear due to soil abrasion. Please ask your sales advisor for further information.

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## Benefits of carpet protection

- ✓ 5 years peace of mind
- ✓ Original value replacements
- ✓ National network of professional technicians
- ✓ No excess charges
- ✓ One call for advice and service

The smarter way to look after your new carpet

## Summary of cover provided

### STAINS

- |               |                          |   |
|---------------|--------------------------|---|
| ✓ Acids       | ✓ Paints                 | ✓ Dyes & dye transfer from newspaper print or clothing, including Denim |
| ✓ Cosmetics   | ✓ Superglue              |   |
| ✓ Shoe Polish | ✓ Coffee                 |   |
| ✓ Ink         | ✓ Ketchup                |   |
| ✓ Bleaches    | ✓ Cola                   | ✓ Human & animal bodily fluids  |
| ✓ Caustics    | ✓ All food stuff & drink |   |
| ✓ Corrosives  |                          |   |

(Staining must result from a sudden and unforeseen event. This policy does not provide cover for an accumulation or build up over a period of time.)